NOTICE INVITING QUOTATIONS (NIQ)

Comprehensive Annual Maintenance Contract (CAMC) for Escalator

Sealed quotations are invited from eligible OEMs, authorized dealers, service providers, or specialized authorized maintenance agencies for providing Comprehensive Annual Maintenance Contract (CAMC) services for the escalator installed at GB Road , Palakkad.

1. Details of Work

1| Name of Work: Comprehensive Annual Maintenance Contract (CAMC) of Escalator

2| Location: GB Road , Palakkad

3| Contract Period: One Year (extendable based on satisfactory performance)

4| Mode of Submission: Sealed Quotation

5| Last Date & Time for Submission: 02/11/2026 , 3pm

6| Date of Opening: 04/11/2026, 2 pm

2. Scope of Work

The contractor shall provide comprehensive maintenance services including:

1. Monthly preventive maintenance and inspection.
2. Quarterly, half-yearly, and annual servicing.
3. Breakdown maintenance on call basis.
4. Inspection, adjustment, cleaning, lubrication, and testing of all moving parts.
5. Testing and calibration of safety devices.
6. Rectification of electrical and mechanical defects.
7. Replacement of defective consumables and minor spare parts.
8. Maintaining operational safety and reliability of the escalator.
9. Emergency breakdown attendance on all working days and holidays.
10. Submission of maintenance reports after each visit.

5. Documents to be Submitted

1. GST Registration Certificate.
2. PAN Card.
3. Experience Certificates.
4. Work Completion Certificates.
5. Authorization Certificate from OEM (if applicable).
6. List of Technical Personnel.
7. Company Profile.
8. Undertaking regarding non-blacklisting.
9. Contact details of service center.

6. Performance Requirements

The contractor shall:

- Maintain service logbooks.
- Record all complaints and corrective actions.
- Submit monthly maintenance reports.
- Maintain adequate stock of genuine spare parts.
- Ensure safe operation of the escalator at all times.
- Comply with all statutory safety requirements.

Maintenance records, fault logs, safety audits, and periodic reporting are standard requirements in public-sector escalator maintenance contracts.

7. Penalty

Failure to attend breakdown calls within the stipulated response time may attract penalties as determined by the department.

Repeated failures, poor performance, or unsafe operation may result in termination of the contract.

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8. Right of Acceptance

The undersigned reserves the right to accept or reject any or all quotations without assigning any reason and is not bound to accept the lowest quotation.

Place: PALAKKAD

Date: 23/10/26

Signature: 

Name: PRAVITHA.K.R

Designation: ASST. EXECUTIVE ENGINEER.

Department/Office: LSGD

Official Seal

